



VARSA NA SPA

PERSONAL DATA

Surname _____

Name _____

Mobile phone _____

Email _____

How did you hear about VARSANA SPA?

ACQUISITION OF CONSENT TO PROCESS PERSONAL DATA

I the undersigned fully informed of the purposes and methods used to process my personal data:

CONSENT DO NOT CONSENT

to the processing of my personal and special data for the purposes specified in the Information provided in point 1 letters a) and b) (Obligatory)

CONSENT DO NOT CONSENT

to the processing of my personal data specified in the information provided in point 1 letter c) (optional)

CONSENT DO NOT CONSENT

to receiving promotional messages, also by e-mail, related to the tariffs applied and offers made by your organisation

Date _____

Signature of declaring party _____

I the undersigned _____ as a customer of VARSANA SPA di Palazzo di Varignana Srl and relative services

D E C L A R E

That I have read and accept the regulations displayed at the Reception.

That I know it is not obligatory to present a medical certificate for the services offered in the VARSANA SPA catalogue, that I am in a good physical state, am in excellent health, do not have any heart problems, do not have any allergies and am not pregnant.

That I know that the sauna and Turkish bath can lower blood pressure.

That I do not have any illnesses that could harm the declaring party, or others through infection, using the services offered by VARSANA SPA. Related to data on diseases known by the declaring party, but not provided to the writer (where reference is not obligatory), this will be a case to be assessed each time and could be a reason for denying access to services offered.

Access to VARSANA SPA for treatments and services implies acceptance of the internal regulations and through this declaration the undersigned hereto frees Palazzo di Varignana Srl of all and any liabilities resulting from use of the services of the centre itself.



VARSANA SPA

Date _____

Signature of declaring party _____

INFORMATION FOR CUSTOMERS

Pursuant to art. 13 of EU Regulation 2016/679 (“GDPR”)

Dear Customer,

as Data Controller, pursuant to the GDPR, we would like to inform you that the personal data also of a special nature (e.g. data on health) provided by you here will be processed accurately, lawfully and transparently and to protect your confidentiality and rights.

We would also like to inform you of the following:

1. PROCESSING PURPOSE

Processing of the data collected here is too:

- a) manage relations with customers (bookings, issuing bills, estimates), fulfil any contractual obligations, manage disputes and fulfil your specific requests, and to comply with regulations, especially accounting and tax ones;
- b) to execute Varsana SPA services for which it might be necessary, with your prior written consent, to process special data (any health certificates);
- c) to send (with your prior written consent) promotional offers on our services and greetings also through automated call systems (as an example, SMS, MMS, e-mail, newsletter, fax).

2. HOW DATA IS PROCESSED AND DATA STORAGE TIMES

Data provided by you will be processed using electronic and non electronic tools pursuant to the GDPR, stored in a way that ensures confidentiality, avoids destruction, blocks unauthorised access or accidental loss. Data collected will be stored in our offices for the time strictly needed to achieve the above purposes; in any case, for no longer than 5 years from when the service provided ceases; except for any different terms established by law and the possibility to revoke consent or exercise all rights acknowledged to data subjects by the GDPR. With no prejudice to being able to revoke consent for purposes in point 1 letter c) and to exercise the rights acknowledged by the GDPR and specifically indicated in point 5 of this policy.

3. PROVISION OF DATA AND ANY REFUSAL TO PROVIDE DATA

Providing your data for the purposes indicated in point 1 letter a) is instrumental and needed to supply the services requested and for the administrative, commercial, fiscal and accounting management of the relationship established or being established; so not providing that data could mean it is objectively impossible to establish, continue or execute the relationship (obligatory).

Providing data for the purposes indicated in point 1 letter b) is instrumental and needed to use the Varsana SPA services; so not providing that data could mean it is objectively impossible to establish, continue or execute the relationship (obligatory).

Providing data for the purposes in point 1 letter c) is optional and instrumental to sending promotional and informative materials, also through automated call systems (such as, SMS, MMS, e-mail, newsletter, fax), concerning initiatives, products, services supplied by Palazzo di Varignana. (optional) Processing your data for that purpose requires your consent. If you should decide not to consent for those purposes, it will not be possible to send you the aforementioned communications with no further consequences.

4. SUBJECT CATEGORIES DATA WILL BE COMMUNICATED TO

The data in question may be communicated:

- a) in cases and to subjects established by law;
- b) to external subjects performing specific assignments on behalf of Palazzo di Varignana, related to the aforementioned purposes;
- c) to law firms and external advisers in order to enforce or defend a right in or out of court;
- d) to third party economic operators related to purposes indicated in point 1 letter c).

If it should be necessary to transfer data to third parties based in Non EEA States and which do not guarantee adequate protection according to the European Commission, the transfer, where non executed based on the specific consent of the data subject or to execute contractual obligations or other specific legitimate conditions foreseen by the GDPR, will take place with the exporter and the importer of personal data signing personal data transfer contracts including the standard clauses approved by the European Commission itself.

5 - RIGHTS OF THE DATA SUBJECT

We would like to inform you that you may, where requirements exist, exercise all rights acknowledged by the GDPR to the data subject; such as the right to: receive confirmation that his/her personal data is being processed; obtain rectification of inaccurate data or integration if it is incomplete; obtain that his/her personal data be deleted; obtain limits to processing; receive personal data concerning him/her in a structured, common format, readable using an automatic device; object to processing; revoke consent at any time if processing is based on consent; present a complaint to the data protection Authority. You may exercise those rights by writing or in **person contacting Palazzo di Varignana Resort & SPA, in Varignana (BO) Via Ca' Masino n. 611.a and/or c/o the registered office** of the Company in Bologna (BO) Via Della Zecca, 2.